

# Synergistic Office Solutions, Inc.



**Topic:** Access Denied. Could not get write access to OMINFO.TPS

**Document ID:#** 702

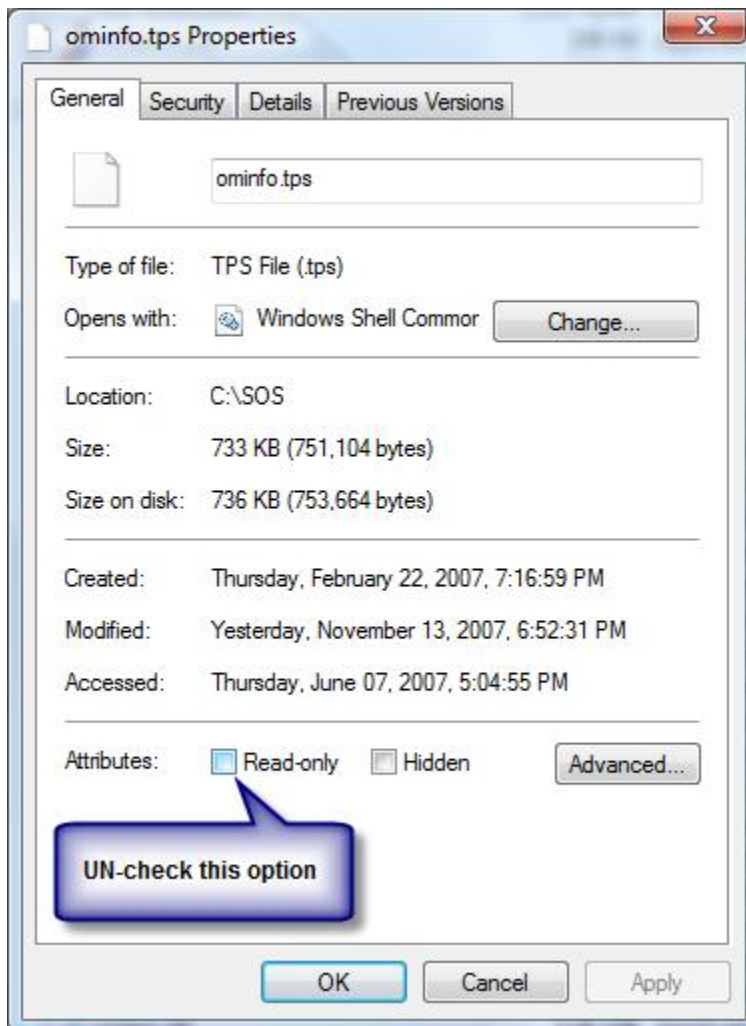
**Product:** All

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When SOS applications run, they require read and write access to the SOS folder and the files contained therein. This error occurs because the current user does not have write access to the OMINFO.TPS file located in the main SOS program folder. If the file properties are set to Read-Only, reset to Read-Write by unchecking that option on the File Properties window:

1. Find the OMINFO.TPS file in the main SOS folder using Windows Explorer or My Computer.
2. Right-Click the file and select Properties from the menu.
3. Uncheck the Read-Only attribute.



If this option is already unchecked, then there is a file access restriction in place on your system. Ask your system administrator to reset the permissions on this file, or better, on the entire SOS folder and its contents so that you have "read-write" access with your Windows login ID.